

PROVIDENCE SKILLS CENTER CUSTOMER SERVICE & SALES TRAINING



Retail sales associates and customer service employees are people with specialized knowledge and the people skills needed to serve customers well. Employees who can create a positive impression for their place of work will always be in demand.

At the Providence Skills Center, you will receive training that is based on skill standards developed by a team of retailers, educators, and others under the leadership of the National Retail Federation. The Customer Service & Sales Training Program includes, but is not limited to:

- Skills assessment
- Career exploration and career goals
- Specialized job training
- Professional skills training
- Communication and problem-solving skills
- Experiences of professional retail workers
- Resume preparation and interviewing techniques
- Job search assistance
- Customer Service & Sales Training Certificate upon completion of the four-week program

For additional information, please call us at 401-437-8885.

Train to succeed as a professional!